



OUR REF: KEBS/1029/0120/2025-26

10<sup>TH</sup> MARCH 2026

TO ALL INTERESTED BIDDERS.

**ADDENDUM NO.1 TO TENDER NO. KEBS/1029/0120/2025-26- PROVISION OF STORAGE BACKUP SYSTEM LICENSE RENEWAL SUPPORT MAINTENANCE AND UPGRADE SERVICES FOR A PERIOD OF THREE YEARS**

The clarifications are made to the specified provisions of Provision of Storage Backup System License Renewal Support Maintenance and Upgrade Services for a Period of Three Years.

**1. RELATIONSHIP WITH THE PRINCIPAL TENDER DOCUMENT**

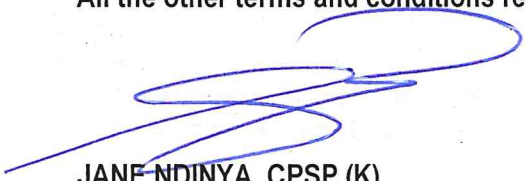
Save where expressly amended by the terms of this Addendum, the Principal Tender Document shall continue to be in full force and effect. The provisions of this Addendum shall be deemed to have been incorporated in and shall be read as part of the Principal Tender Document.

**2. CLARIFICATIONS HAVE BEEN SOUGHT AS FOLLOWS:**

	QUESTION	ANSWER
1.	<p><b>Mandatory Requirement No. 13:</b> Bidder Must provide at least OEM Gold Partnership Level <b>(To be Verified)</b></p> <p><b>Question 1:</b> In the bid document section under <b>2.0 MANDATORY EVALUATION STAGE</b>, item <b>MR 13 ("Bidder Must provide at least OEM Gold Partnership Level")</b>, this requirement is restrictive and limits competition. We kindly request that the criterion be revised to allow participation by OEM Authorised partners and above or equivalent tiers.</p> <p><b>Question 2:</b> Regarding the tender for Storage Backup System Services (3-Year Period), we wish to submit a formal request for clarification. Under section 2.0 Mandatory Evaluation Stage (MR 13), the requirement for 'OEM Gold Partnership' significantly limits the pool of bidders.</p> <p>To promote fair competition and transparency, we propose that the requirement be amended to permit all OEM Authorized Partners.</p>	<p><b>The mandatory criteria is hereby revised to read:</b> The bidder must submit a valid letter of authorization from the Original Equipment Manufacturer (OEM) confirming their status as an authorized partner. <b>(To be verified)</b></p>

<p>Also gold partnership is required for the major projects whereas current tender is for the support and renewal.</p> <p>We request you to kindly consider above request and remove the gold partnership clause.</p> <p>We have included our company details below for your information</p>	
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All the other terms and conditions remain as per the tender document.



**JANE NDINYA, CPSP (K)**  
**CHIEF MANAGER, SUPPLY CHAIN.**