



MARKET SURVEILLANCE DIRECTORATE

IMPARTIALITY POLICY

1. The Market Surveillance Directorate's inspection activities are undertaken impartially.
2. The Market Surveillance Directorate is responsible for the impartiality of its inspection activities and does not allow commercial, financial or other pressures to compromise its impartiality.
3. The Market Surveillance Directorate monitors its activities and its relationships to identify threats to its impartiality. This monitoring includes the relationships of its personnel. The identification of threats to impartiality includes balanced consultation with appropriate interested parties through annual impartiality surveys, with no single interest predominating, to advise on matters affecting impartiality including openness and public perception.
4. If a threat to impartiality is identified, its effect is eliminated or minimized so that the impartiality is not compromised.
5. The Market Surveillance Directorate has top management commitment to impartiality.
6. A Statement of Commitment to Impartiality is available on the KEBS Corporate Website.
7. The Market Surveillance Directorate is structured and managed so as to safeguard impartiality.
8. All personnel of the Market Surveillance Directorate, either internal or external, that could influence the inspection activities act impartially. In particular, personnel involved in inspection activities are not remunerated in a way that influences the results of inspections.
9. Through a risk management framework, the Market Surveillance Directorate identifies and manages risks to impartiality arising from its activities on a quarterly basis.
10. This policy shall be reviewed annually for continued suitability.

Signed _____
Director – Market Surveillance

Date **14.10.2025** _____