



Kenya Bureau of
Standards

Standards for Quality Life

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PUBLIC NOTICE

SURGE IN IMPERSONATION OF KEBS INSPECTORS

The Kenya Bureau of Standards, the premier government agency for Standards, Metrology, and Conformity Assessment (SMCA) services, wishes to issue an alert regarding the rise of individuals purporting to be KEBS staff. These individuals, who frequently target retail environments such as shops, supermarkets, and hardware stores, initially claim to be affiliated with KEBS. However, when confronted, they often alter their claim, suggesting they are part of a 'multi-agency' team. There have also been reports of these imposters engaging in extortion activities with traders.

In the foregoing, the public is advised to take the following precautions:

- 1. Authenticate KEBS Officers:** Always ask for the **Staff card and National ID, and send an SMS with the format HR#Staff Number to 20023 i.e (HR#0000)**. You will receive a confirmation message with details including the KEBS HR No, staff's name, position, ID number, and status.
- 2. Contact KEBS:** If you encounter suspicious individuals or activities, or need assistance, please reach out to KEBS through the following channels during working hours:
 - Toll-Free Line: 1545
 - Phone: 0206948000
 - Email: info@kebs.org

Your vigilance and cooperation are crucial in helping us maintain integrity and service quality. Please do not hesitate to contact us with any information that can assist in this matter.

**MANAGING DIRECTOR
KENYA BUREAU OF STANDARDS**

#WajibikaNaKEBS – We are all Accountable

Verify the authenticity of KEBS quality marks by use of the KEBS Official Mobile App or sending a text to 20023; SM#Permit Number/SM#UCR Number/ DM#Permit Number